OSCE Handbook of Best Practices at Border Crossings Presentation

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Handbook Introduction

➢ Why the Handbook was launched?

➢ Objectives

➢ Structure

➢ Expected users

➢ Messages including examples of best practices

Why the Handbook was launched? By Request

➤ Astana 2007: Regional Meeting on Promoting Good Governance in Customs in Central Asia suggestion;

➤ Kyiv 2007: Round Table on Border Crossing discussion

➤ Ashgabat 2008: 2nd Preparatory Conference support for handbook

The Islamic Republic of Afghanistan side of the border with Turkmenistan

Handbook Objectives
Best practice giving better performance

SARPI road border crossing point between Turkey and Georgia showing Turkish side with primary inspection lane booths and no lane barrier gates

1. Giving BCP managers and staffs good practice operational procedures and methods and giving policy makers good practice BCP Customs and other agency staffs a list of good practice strategic objectives, key indicators and policy measures therefore improving their professional ability to carry out their daily tasks

Handbook Objectives
How to carry out strategic and operational changes

2. Practical good practice guidelines helping create more efficient BCPs when Customs and other BCP agencies want to repair and modernise their border crossing points

Islam -Qala border crossing point between the Islamic Republic of Afghanistan and The Islamic Republic of Iran

Handbook Objectives
Best practice reference

Pakistan truck approaching the
Pakistan side of the Islamic Republic
of Afghanistan border crossing point
at Torkham

3. A BCP good practice handbook reference, information search tool and good practice compendium that might help Customs administrations and other BCP agencies reform and modernize their BCPs infrastructure and management methods and procedures by giving strategic objectives and key indicators

Handbook Structure
5 parts

- PART I: Introduction, description and definition of borders, functions and institutions and issues

- PART II: The Legal and Administrative Environment including international legal instruments and domestic legislation, the role of international organizations

- PART III: domestic coordination to international cooperation and PPP

Handbook Structure

➢ PART IV: Border Functions and Operations, including striking a balance between security and trade facilitation, Control, clearance and transit policies and Risk Management and selectivity, and Freight processing and Railways and other transport modes

Handbook Structure

➢ PART V: Border Infrastructure and Resources including border design options, information technology and equipment and detection, tracking and tracing technologies, and human resource management, and public financial management and financial resources

Expected Handbook Users
For strategic decision makers

➢ All BCP agency and Ministry managers and staffs responsible for making BCP and Customs administration policy and budget decisions;

➢ BCP crossing Customs managers, directors and or chiefs and their operational staffs and Customs administration headquarter managers and staffs plus managers and staffs from Ministries of Transport, Agriculture, Foreign Affairs, Health, Internal Security, Border Guards and Export Promotion, Immigration, Metrology & Standards, Police and Statistics and others

Expected Handbook Users
For policy makers

Customs broker clerk entering import declaration into Customs IT system at the Torkham BCP between Afghanistan and Pakistan

➢ Agency and Ministry managers and staffs responsible for making decisions for BCP infrastructure, buildings, equipment and BCP layout designs and BCP maintenance such as Ministry of Public Works

➢ Academia, trade and transport institutes, researches and relevant NGOs

Expected Handbook Users
Delivering best practices training

Jordan Customs Department
Training Centre Amman

- ➢ Customs training centre managers and teaching staffs
- ➢ Trading community association representatives and importers and exporters i.e., BCP users
- ➢ TIR Associations: border booklets

Handbook Messages Describing Best Practices

➢ Strategic BCP planning

➢ Designing and building and maintaining small and large BCPs

➢ Using BCP IT and equipment

➢ Using freight clearance procedures

➢ Using human resource management

➢ Truck weighing practice

Turkish trucks waiting in single line to enter Georgian exit side of the SARPI border crossing point (October 2010)

Expected Handbook Messages Describing Best Practices

Attaching EDI Seal to a truck container at the Omari Border Crossing Point between Jordan and Saudi Arabia

> ➢ BCP best practices such as IBM, risk management, single window system, one stop shop, post entry audit, pre release, import and export alert, joint inspection teams, sharing buildings, information exchange and others

BCP Best Practice Example

Each primary inspection lane at SARPI border crossing point between Turkey and Georgia has two booths on the Turkish side (October 2010)

➢ Primary inspection lane with booths

➢ Booths built so that Customs and or border guard are at the height of the truck drivers window; the driver stays in the cab as Kyoto Convention Annex Recommendation

➢ Gives faster and safer primary inspection

Thank You for your attention

➢ **Expectations?**

➢ **Questions and Answers Please**

Please send your best practice examples to jan.tomczyk@gmail.com

Georgian design of the new SARPI border crossing point with a total of 15 primary inspection lanes each with a booth; 7 exit and 8 entry lanes. Opening May 2011 (October 2010)