PENNDOT Next Generation

Area V 2013 Annual Meeting

June 20, 2013

Denise M. Reis

PennDOT CADD Manager / PennDOT Next Generation

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PennDOT Next Generation

Mission Statement

Engage PennDOT Management and Staff to undertake a proactive approach for refreshing and advancing business practices and technology

Goal #1 – Achieve Savings throughout the Entire Organization

Goal #2 – Integrate the practice of modernizing processes, maximizing organizational capacity, and reviewing and refreshing policies

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What is PennDOT Next Generation?

- A fresh review of PennDOT's policies, processes, procedures, and programs.

- PennDOT Next Generation will:
  - Examine our functions and create efficiencies
  - Refresh and advance business practices and technology
  - Create a culture of continuous improvement

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PennDOT Next Generation
Why Now?

- **Better use of taxpayer money**
- **Become a better business partner**
- **Be a better employer and retain quality employees**
- **Be a national leader in research and new products**
- **Improve the public's confidence**

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PennDOT Next Generation
What are the Components?

- **PennDOT Next Generation Projects**
- **Mapping the Future**
- **Modernization Initiatives**
- **State Transportation Innovation Council**
- **IdeaLink**

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PennDOT Next Generation
Next Generation Projects

- **Began in February 2012 with four pilot projects:**
  - **Bridge Inspection**
  - **Right-of-Way**
  - **Highway Occupancy Permits**
  - **Safety Culture**

- **$7.6 million in projected annual savings**

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Bridge Inspection Pilot

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Bridge Inspection Pilot Project Description

- **Pennsylvania ranks 3rd in the nation for number of bridges in FHWA's National Bridge Inventory (NBI)**
- **Identify opportunities to balance workloads across districts**
- **Streamline operations:**
  - **Field Inspections**
  - **Load Rating Analysis**
  - **APRAS Manual Reviews**

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Bridge Inspection Pilot Status

- **Increased inspection frequency for small "good" condition bridges**
  - **From 2 years to 4 years**
- **Implemented regional review teams for Load re-ratings**
  - **West, Central, East**
- **Improved Automated Permit Routing and Analysis System (APRAS)**
  - **More efficient routing**
  - **Shared reviews**

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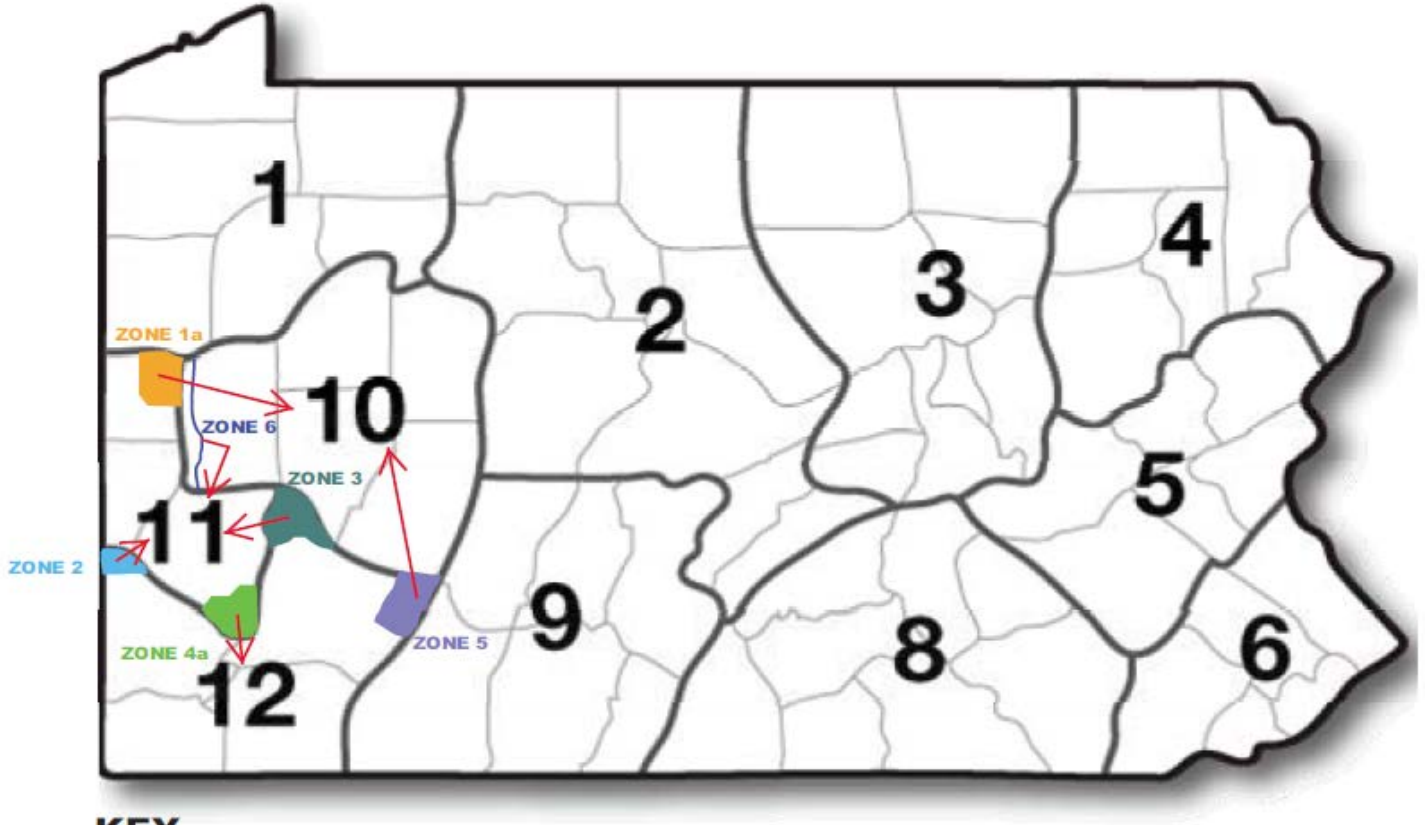
Bridge Inspection Pilot
Ongoing Progress



KEY

ZONE 1a - Northeast Lawrence County inspected by District 10-0

ZONE 2 - Northern Washington County inspected by District 11-0

ZONE 3 - Northwest Westmoreland County inspected by District 11-0

ZONE 4a - Southern Allegheny County inspected by District 12-0

ZONE 5 - Eastern Westmoreland County inspected by District 10-0

ZONE 6 - Structures carrying I-79 in Butler County inspected by District 11-0

Bridge Inspection Pilot Benefits

- **Equalize Workload between Districts**
- **Time and Cost Savings**
- **Expertise Sharing**
- **Improved Consistency**

PROJECTED ANNUAL SAVINGS = $540,000

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Right-of-Way Pilot

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Right-of-Way Pilot
Project Description

- **Districts currently manage ROW locally**
  - **Staffing levels vary**
  - **Appraiser availability inconsistent**
- **Examine processes, policies, and organization to streamline:**
  - **Appraisals and acquisitions**
  - **Outdoor Advertising**
  - **Property management**

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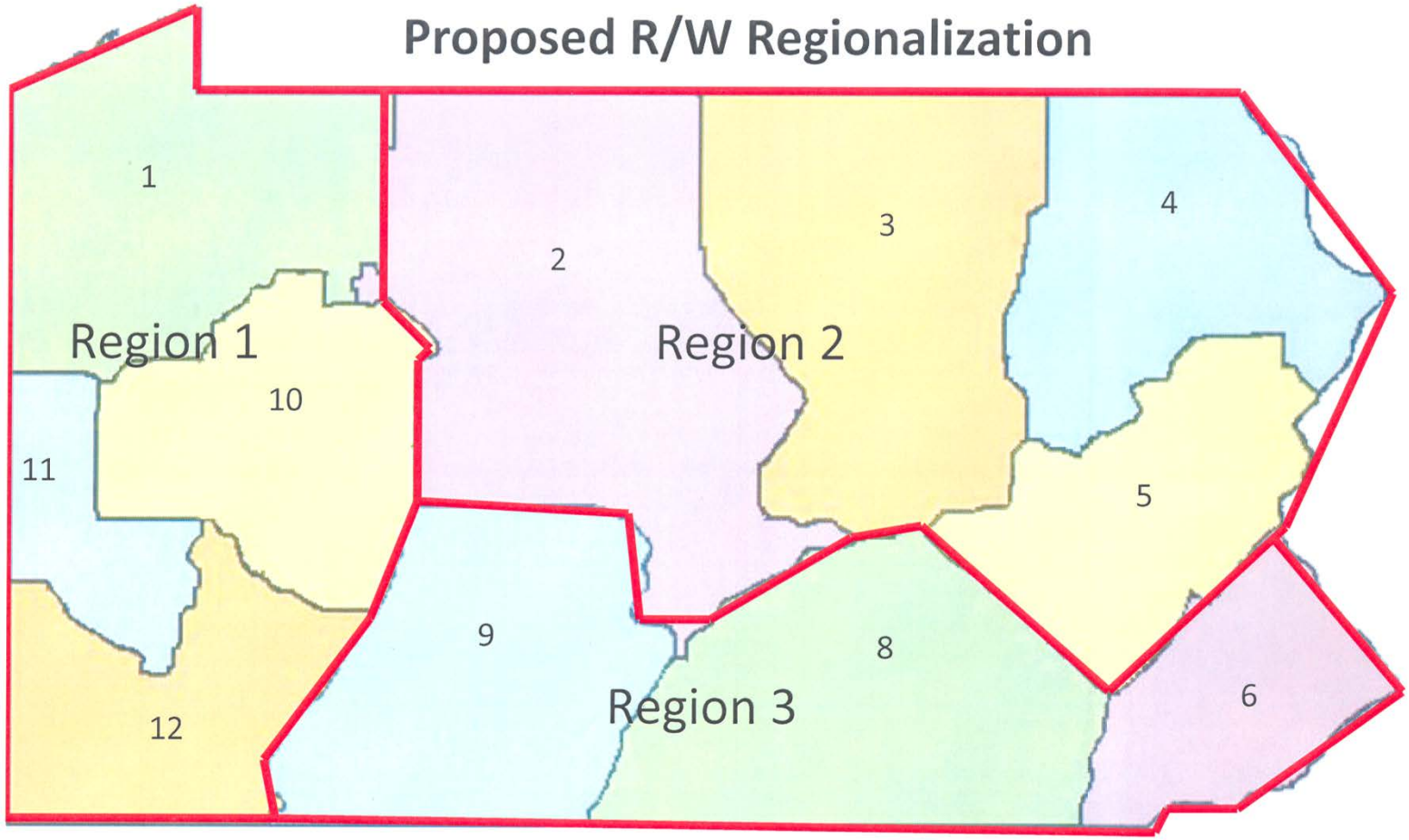
Right-of-Way Pilot Management Structure



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Right-of-Way Pilot Status

- **Implemented**
  - **Outdoor Advertising surveillance cycle-time changed from annual to biennial**
  - **Eliminated redundant reviews**
  - **Regionalized work functions**

- **Additional ideas underway, including**
  - **Paperless submissions**
  - **Reduce Treasury payment from 30 to 15 days**

Right-of-Way Pilot Benefits

- **Streamlined communications**
- **Resource sharing**
- **Knowledge sharing**
- **Improved efficiency**

PROJECTED ANNUAL SAVINGS = $1.2 Million

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Highway Occupancy Permit (HOP) Pilot

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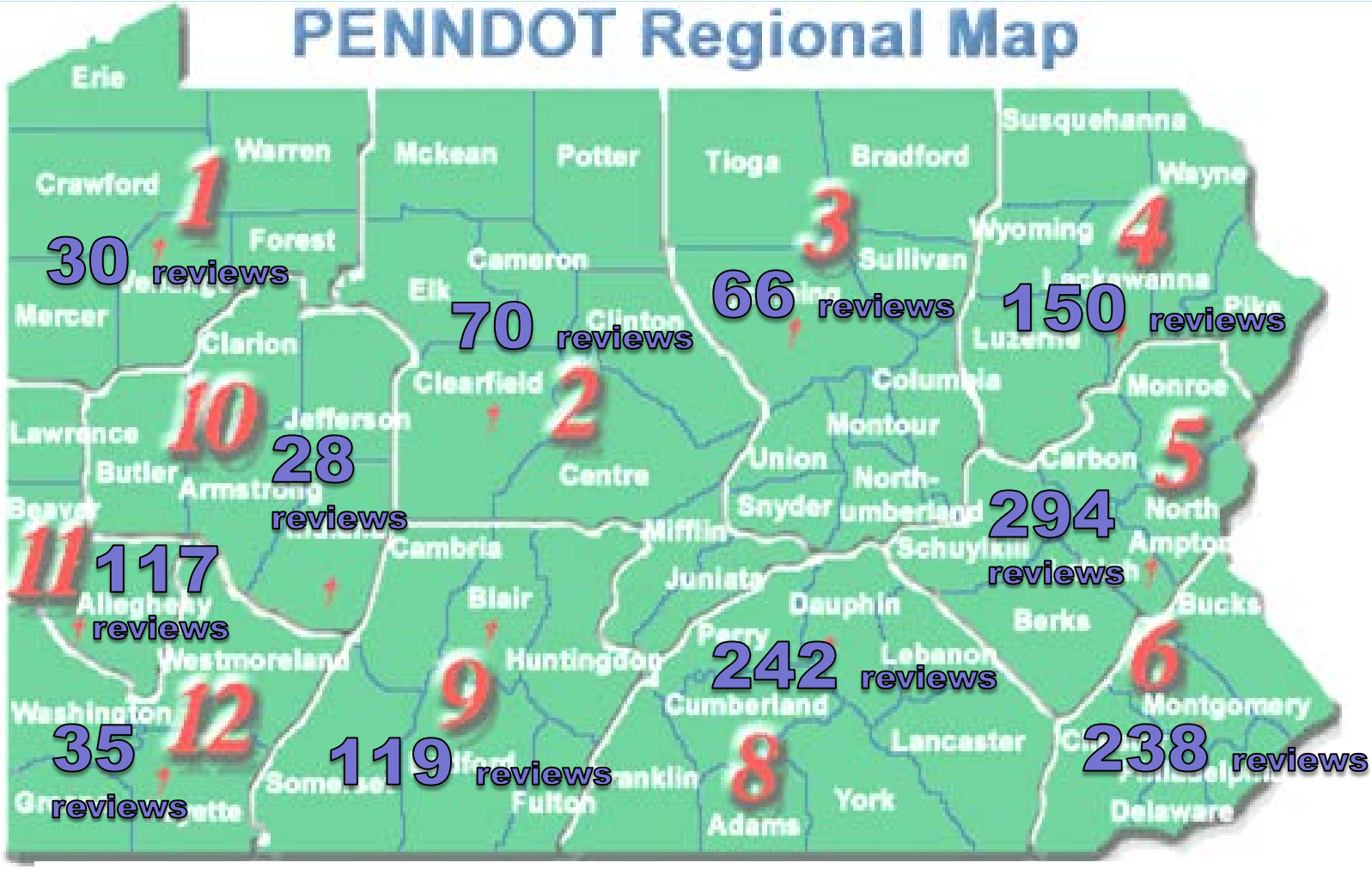
HOP Pilot
Project Description

- **All functions are at the district level**
  - **Inconsistent workloads and use of Consultants**
  - **Approx. 1,400 reviews per year**
- **Identify opportunities to streamline permit review process**
- **Regionalize reviews of transportation impact studies and assessments**

HOP Pilot
Projected Annual TIS/TIA Reviews



Based on District input and District 8 consultant TIS review contract data.

HOP Pilot
Status

- **Near-term**
  - **Forward TIS / TIA to Central Office for review via ePermitting system (EPS)**
- **Long-term**
  - **Develop process to distribute reviews across District boundaries as necessary**
  - **Optimal regional structure being evaluated**

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HOP Pilot
Benefits

- **HOP review times were reduced from 45 days to 10 days**
- **Review consistency**
  - **Developer expectations consistent statewide**
  - **Single applicant point of contact**
- **Cost / time savings**
  - **Reduction / elimination of consultant costs**
  - **Quicker review time turnarounds**

PROJECTED ANNUAL SAVINGS : $1.9 Million

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Safety Culture Change Pilot

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Safety Culture Change Pilot Project Description

- **Change the safety culture from a priority to a Core Value**
- **Potential to significantly reduce costs and improve employee well-being**
- **Current PennDOT workers compensation claims: $7.6 million annually**

Safety Culture Change Pilot Status

- **Safety culture survey assessment : over 8,000 participants**
- **Mandatory safety culture training was developed**
  - **Pilots in Districts 5 and 12**
- **Updating safety documentation**

Safety Culture Change Pilot Benefits

- **Creates a culture where safety is a core value, not just a priority**

PROJECETED ANNUAL SAVINGS : $4 million

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Other Next Generation Projects

Based on the success of the four pilots….

- **30 new Next Generation projects underway**

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Current Project Areas

- Geotechnical
- Surveying
- Winter Services
- Inter-agency Maintenance
- CADD Support
- Materials Testing
- GIS
- Public Transit
- Grant Management

Other PNG Accomplishments

- Relocating the Photogrammetry and Survey Section from a rental facility saves $114,000 annually

- CADD replacement plotters and scanning equipment will save $1,000,000 over the next decade.

Construction QA

- **Share construction inspectors and mangers across PennDOT districts to balance workload**
- **Streamline data collection for construction projects**
  - **Sharepoint and Mobile computing**
- **Reduce costs without sacrificing quality**
- **Projected annual savings up to $20 million**

Materials Testing

- **Simplify the testing, approval, and certification process**
- **Regional testing labs**
- **Use of concrete acceptance maturity meter**
- **Revise / eliminate material forms and data collection**
- **Projected annual savings up to $1.3 million**

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Winter Services

- **Share resources and equipment**
- **District 4-0 Pilot for routed rentals**
- **More effective use of materials and snow plow routes**
- **Maintain roadway conditions while saving money and reducing overtime costs**
- **Projected annual savings up to $10 million or more**

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PennDOT Next Generation

- **Executive Summary**
  - **November 2012**
  - **Status of all five Next Generation components**

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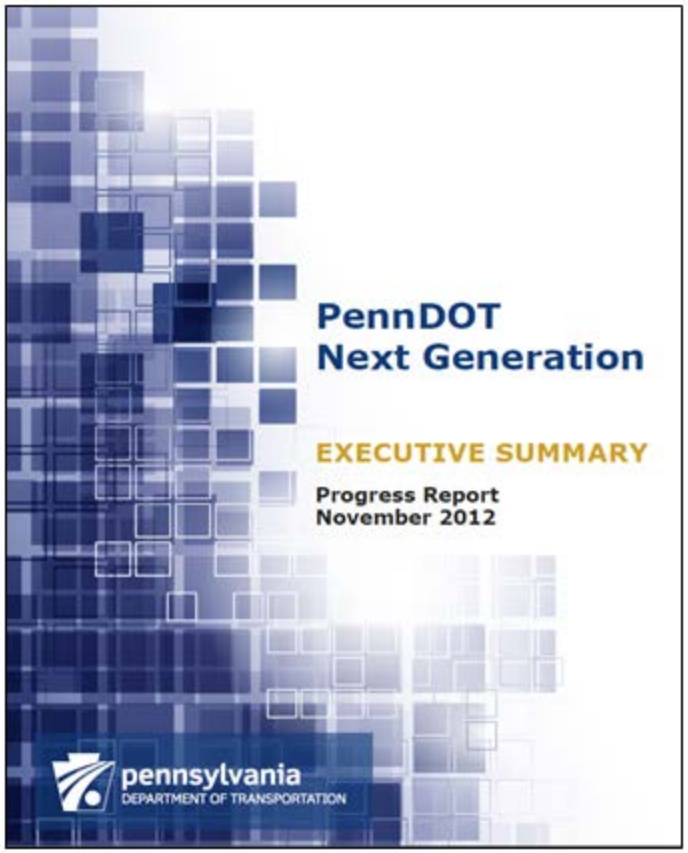

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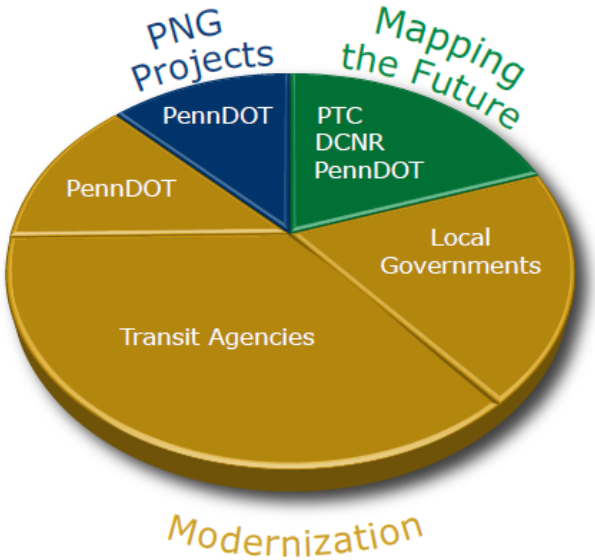
Current Cost Savings



Total Projected Annual Savings: $50 - 75 million

The State Transportation Innovation Council and IdeaLink are also implementing valuable initiatives, with cost savings to be identified in the future.

Summary

- **$50 to $70 million potential total savings so far**
- **More than $40 million in potential savings from Next Generation Projects**
- **Next Generation Project Savings = Additional capacity for contract work**

Thank you

Comments, questions, or ideas?

Contact:
Chris Norris, Director Transportation Innovations Office
chrinorris@pa.gov
717-787-9880

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